

Media Contact: Debi Cunningham
Tel: 800-922-2421
Email: dcunningham@wsa.aero



FOR IMMEDIATE RELEASE

West Star Aviation Launches Maintenance Event Portal for Customers

June 21, 2018 - West Star Aviation is pleased to announce that the company has launched a maintenance event portal for their customers as the latest tool to stay connected while their aircraft is in work.

The new portal was driven by the input of West Star's customers and will make communication between customers and West Star quicker and more efficient. The user-friendly portal makes it easy for customers to approve squawks online, provides approval status, labor, parts, service and other squawk charges, connects customers and lead technicians, and allows technicians to supply specific detailed photos regarding squawks.

"We are thrilled to be able to deliver yet another tool for our customers to stay connected with the world-class experience of the West Star Aviation team. Our objective was to use customer input in shaping the development to ensure it included all the features and capabilities they find useful and provide a quicker and more efficient way for our customers to connect with our team," said Matt Vogel, Manager of IT for West Star Aviation.

West Star will be offering this service to customers who have their aircraft in-house at any of their full-service facilities. For more information or to access the portal, please connect with your program manager.

Voted #1 Preferred MRO for five consecutive years from 2014-2018 in *Professional Pilot Magazine's* annual "Preferences Regarding Aviation Services and Equipment" (PRASE) Survey, West Star Aviation specializes in the repair and maintenance of airframes, windows, and engines, as well as major modifications, avionics installation and repair, interior refurbishment, surplus avionics sales, accessory services, paint and parts.

In addition to its facilities in East Alton, IL; Grand Junction, CO; and Chattanooga, TN, West Star Aviation runs maintenance operations at Aspen-Pitkin County Airport in Aspen, CO; Chicago Executive Airport in Chicago, IL; Centennial Airport in Denver, CO and Conroe-North Houston Regional Airport in Houston, TX. The company also provides complete FBO services for transient aircraft at its newly remodeled East Alton and Grand Junction facilities. West Star Aviation is an industry leader in technical experience and expertise while providing world-class customer services in all the organization's divisions. For more information visit www.weststaraviation.com or call 800-922-2421.

(END)